MIDAX SIGMA SCO AND S2C FOR GROCERY STORES

With Midax's partnership with Diebold Nixdorf, we can now provide a hardware and software installation to any location in the country, with delivery, installation and maintenance in our pair of hands.

Sigma SCO can operate in an end-to-end Sigma environment or has been designed to operate as a customer-facing sales solution that can be fully integrated into a grocery store using the ISS45 or ACE.

Sigma interfaces directly into the existing lane server, namely into the item files for pricing synched up the lanes. At the conclusion of each Sigma transaction, Sigma outputs the transaction into the e-commerce interface in the POS server in the format the POS requires, so all transaction reporting flows through the existing POS reporting system. This means Sigma SCO can be – with one and the same solution - part of the landscape of the majority of grocery in the USA.

Order at the Kiosk

In your store, you might also provision kiosks for food ordering at the deli counter, bakery or in-store café or restaurant. This would be a Sigma subset. The conclusion of the order can be the end of the process with pay at the kiosk pinpad or it can be part of the rest of the sales transaction in the store, by taking a barcoded slip from the receipt printer and presenting that with other purchases at the lane POS.

Sigma can also handle a transaction ahead of the store visit, (Click and Collect), where the customer can have the store pick the entire order or the customer can rely on your associates to pick the dry goods, while they pick out their own produce, for example, and if a C&C order item was unavailable, chose their own substitute. So, you can add to your C&C order, at the food counter and also elsewhere in the store and check out all together in one transaction, this saving you high credit card fees of "card not present" e-commerce: C&C orders are reserved on the credit card in Sigma and only processed when the customer comes to the store, in the lane or at the SCO. This is a very powerful and flexible system.

Self-Checkout Converted to POS Lane

The self-checkout can also be attached to a cash drawer. By plugging it in

and selecting cashier mode at the SCO, you can instantly convert a self-checkout into a manned POS lane. This enables line-busting into your self-checkout. Equip yourselves with mobile counters equipped with SCO's in this way for line-busting or tent sales!

This leaner, flexible approach enables you to configure a number of smaller footprint self-checkouts for a fraction of the price of a legacy self-checkout. Smart distribution of this technology cuts down hugely on cashier costs! While enhancing the user-experience: seamless shopping from home, on the phone and in the store.

All with integrated loyalty, order ahead, open loop card and mobile payments and in-house payments!

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